

U.S. DEPARTMENT OF COMMERCE
Economics and Statistics Administration
U.S. CENSUS BUREAUFORM
SA-5415ADUE
DATE ▸

1999 SERVICE ANNUAL SURVEY

Computer Systems Design and Related Services

NOTICE — Your report to the Census Bureau is confidential by law (Title 13, U.S. Code). It may be seen only by sworn Census employees and may be used only for statistical purposes. The law also provides that copies retained in your files are immune from legal process.

RETURN COMPLETED FORM TO

U.S. CENSUS BUREAU
1201 East 10th Street
Jeffersonville, IN 47132-0001Any questions call
1-800-772-7851 weekdays,
8:30 a.m. to 5:00 p.m. EST139
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(Please correct any error in name, address, or ZIP Code)

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, U.S. Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the Census Bureau.

Item 1 SURVEY COVERAGE

This report covers all domestic locations operated by your company and its subsidiaries primarily engaged in writing, modifying, testing, and supporting software to meet the needs of a particular customer.

Does the above coverage describe this firm's business activity?

0001 1 ☐ Yes – Continue with Item 32 ☐ No – Specify your business activity and continue with Item 3 ▸

0002

Item 2 NOT APPLICABLE TO THIS FORM

Item 3 REPORT PERIOD

Mark (X) the one box which best describes the period covered by your report.

0006 1 ☐ Calendar year – Go to Item 4A

If the data reported are for a period other than the "calendar year," please enter the beginning and ending dates.

2 ☐ Fiscal year3 ☐ Less than 12 months } →

From

To

1999			1998		
Month	Day	Year	Month	Day	Year
0007			0057		
0008			0058		

Item 4A REVENUE

Total Operating Revenue →

If book figures are not available, estimates are acceptable. Please refer to the enclosed instructions before making your entries.

Key code	1999				Key code	1998			
	Bil.	Mil.	Thou.	Dol.		Bil.	Mil.	Thou.	Dol.
002					052				

Item 4B

SOURCES OF REVENUE

Report the percentage of total operating revenue reported in Item 4A from the sources listed at the right. Report whole percents.

Please DO NOT combine data for two or more detail lines. Estimates are acceptable.

Do not include intracompany transfers.

Line 1 — Report the percentage of revenue from writing, modifying, testing, and supporting software to meet the needs of specific customers.

Line 2 — Report the percentage of revenue from planning and designing computer systems that integrate computer hardware, software, and communication technologies. The hardware and software components of the system may be provided by this company as part of integrated services or may be provided by third parties or vendors. Include revenue from installing systems, as well as revenue from training and supporting users of the system.

Illustrated Examples: Computer systems integration design consulting services, information management, computer systems integration design services, local area network (LAN), and computer systems integration design services.

Line 3 — Report the percentage of revenue from providing on-site management and operation of clients' computer systems and/or data processing services. The percentage of revenue from locations providing computer systems or data processing facilities support services should be included on this line.

Line 4 — Report the percentage of revenue from designing, developing, and producing packaged software. Include revenue from assisting in software installation and from providing support services to software purchases, and from reselling of packaged software.

Estimates are acceptable if book figures are not available.

1. Custom computer programming services

2. Computer integrated systems design services

3. Computer systems management services

4. Software publishing (*i.e. packaged software*)

5. Data processing services

6. Computer rental and leasing services

7. Electronic and precision equipment repair (including computer hardware maintenance and repair services)

8. Computer training (including repair – separate from that provided as part of systems design services)

9. Other computer services, except programming, systems design, and computer facilities management – *Specify*

3003

Line 3 — Report the percentage of revenue from providing on-site management and operation of clients' computer systems and/or data processing services. The percentage of revenue from locations providing computer systems or data processing facilities support services should be included on this line.

10. Internet access fees

11. Web hosting and design

12. Web site advertising

13. Sales of merchandise

14. All other receipts – *Specify*

3004

TOTAL – The sum of line 1 through 14. →

Key code	1999	Key code	1998
300	%	350	%
301	%	351	%
302	%	352	%
304	%	354	%
305	%	355	%
306	%	356	%
307	%	357	%
308	%	358	%
309	%	359	%
310	%	360	%
311	%	361	%
312	%	362	%
313	%	363	%
314	%	364	%
100%		100%	

Item 4C EXPORTED SERVICES

Note: An exported service performed for a customer or client (individual, government, business establishment, etc.) located outside the United States (i.e., outside the 50 States, District of Columbia, U.S. Commonwealth territories, or U.S. possessions). Services performed for unaffiliated foreign firms (i.e., foreign parent firms, subsidiaries, branches, etc.) are included. Exclude services provided to domestic subsidiaries of foreign firms.

Did the revenue reported in Item 4A include any amounts received for exported services?

- 0009 1 ☐ Yes — What were your firm's receipts for exported services in 1998 and/or 1999? →
- 2 ☐ No

Key code	1999				Key code	1998			
	Bil.	Mil.	Thou.	Dol.		Bil.	Mil.	Thou.	Dol.
004					054				

Item 4D E-COMMERCE RECEIPTS/REVENUE

(E-commerce receipts/revenue are sales of goods and services over an Internet, extranet, EDI, or other online system. Payment may or may not be made on-line.)

Estimates are acceptable if book figures are not available.

1. Did your firm have e-commerce receipts/revenue during 1999 and/or 1998?

- 0011 1 ☐ Yes — Enter the date your firm began e-commerce sales. →
- 2 ☐ No — Continue to Item 5.

Month (i.e., June=06)	Year (i.e., 1999=99)

Key code	1999				Key code	1998			
	Bil.	Mil.	Thou.	Dol.		Bil.	Mil.	Thou.	Dol.
005					055				

2. What were your firm's e-commerce receipts/revenue for 1999 and 1998? (Include e-commerce receipts/revenue in Item 4A. Exclude sales taxes.) →

< Please continue to Item 5. >

SERVICE ANNUAL SURVEY GENERAL INSTRUCTIONS

Your report should be completed and returned in the preaddressed envelope provided on or before the due date. If the report does not appear to apply to your kind of business or activity, describe your business or activity in item 1 and complete the remainder of the form as accurately as possible.

If filing within the required time frame will cause an undue burden and you would like an extension, or if you have any questions, please write to the

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or call our Census Bureau representative in Jeffersonville, Indiana at 1-800-772-7851, weekdays from 8:30 a.m. to 5:00 p.m., eastern time.

Always include your identification number, located in the address label, in any correspondence.

IF BOOK FIGURES ARE NOT AVAILABLE, ESTIMATES ARE ACCEPTABLE.

Please read all instructions before making your entries.

Report data for the calendar year(s) specified. If calendar year records are not available, we will accept fiscal year data. Please note, however, that we prefer estimates for the calendar year to book figures covering a different time period. Report all values in dollars (omit cents). Enter "0" in items where appropriate. Please do not combine data for two or more revenue lines.

For location(s) sold or acquired during the year(s) specified, report only for the period that the locations were operated by this firm.

SPECIFIC INSTRUCTIONS

Taxable Firms

Revenue

Report revenue for all services rendered and any sales of merchandise for the calendar year(s) specified, even though payment may have been received at a later date. Firms operating on a commission basis should report commissions, fees, and other operating income, not gross billings or sales.

Include –

- Total value of service contracts.
- Amounts received for work subcontracted to others.
- Market value of compensation in lieu of cash.
- Revenue from services performed by domestic locations for FOREIGN parent firms, subsidiaries, branches, etc.
- Dues and assessments from members and affiliates.

Exclude –

- Taxes (sales, amusement, occupancy, use, or other) collected directly from customers or clients and paid directly to a local, State, or Federal tax agency.
- Revenue from a domestic parent organization, or from franchise locations owned by others and any franchise or license fees.
- Rents from and revenue of separately operated departments, concessions, etc., which are leased to others.
- Revenue from customers for carrying or other credit charges.
- Commissions from vending machine operators.
- Revenue of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, District of Columbia, U.S. Commonwealth Territories, or U.S. Possessions).
- Nonoperating revenue such as income from investments, sales of company-owned real estate (land and building), or other assets, (except inventory held for resale), securities, gifts, loans, contributions, royalties, or grants.
- Revenue from the sale of used equipment.
- Installment payments from leasing under capital, finance, or full-payout leases.

SERVICE ANNUAL SURVEY

SPECIFIC INSTRUCTIONS – Continued

Tax-Exempt Firms

Revenue

Except for firms operating on a commission basis, report revenue for all services rendered and any sales of merchandise for the calendar year(s) specified, even though payment may have been received at a later date. Firms operating on a commission basis should report commissions, fees, and other operating income, not gross billings or sales.

Include –

- Total value of service contracts.
- Dues and assessments from members and affiliates.
- Net revenue from fundraising activities.
- Revenue from services provided by domestic locations for FOREIGN parent firms, subsidiaries, branches, etc.
- Revenue from taxable business activities as covered by IRS Form 990T.
- Nonoperating revenue such as income from investments, sales of company owned real estate (land and building) or other assets, (except inventory held for resale), securities, gifts, loans, contributions, royalties or grants.

Exclude –

- Taxes (sales, amusement, occupancy, use, or other) collected directly from customers or clients and paid directly to a local, State, or Federal tax agency.
- Rents from and revenue of separately operated departments, concessions, etc., which are leased to others.
- Amounts transferred to operating funds from capital or reserve funds.
- Revenue from a domestic parent organization.

Expenses

Report costs incurred during the survey year(s) specified even though payments may have been made at a later date.

Include –

- Payroll and employee benefits.
- Interest and rent expenses.
- Supplies used for operating your business, cost of merchandise sold, and other expenses allocated to operations during the year.
- Contracted or purchased services.
- Fees paid to other organizations for fundraising.
- Depreciation expenses.
- Expenses of locations providing support services (e.g., repair services, administrative services, etc.) for your service establishments.

Exclude –

- Outlays for the purchase of real estate (land and buildings); for construction; for additions, major alterations, and improvements to existing facilities; and all other capital expenditures.
- Funds invested.
- Income taxes.
- Assessments (dues) paid to the parent or other chapters of the same organization.
- For firms engaged in raising funds – Funds which are transferred to charities or other organizations.